

Privacy Policy

NineT3 Tailored Safety Solutions Ltd

Version No. 1.3

Last updated: 19/02/2026

NineT3 Tailored Safety Solutions Ltd (“NineT3”, “we”, “us”, or “our”) is committed to protecting the privacy and security of personal data. This Privacy Policy explains how we collect, use, store, and protect personal information when providing our tailored safety solutions, consultancy services, hardware platforms, and digital systems.

We comply with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018, and all applicable UK privacy laws.

1. Who We Are

NineT3 Tailored Safety Solutions Ltd

Registered in England & Wales

Company Number: 16605824

Registered Office: 45 High Street , Holme on Spalding Moor , Yorkshire , YO43 4EN

Email: Info@Ninet3.com

Data Protection Contact: Shaun Hamilton

We act as a Data Controller for the personal data we collect directly, and as a Data Processor when processing data on behalf of clients.

2. Personal Data We Collect

We may collect and process the following categories of personal data:

2.1 Information you provide directly

- **Name, job title, and contact details**
- **Business information (organisation, role, project details)**
- **Enquiry information submitted via forms, email, or phone**
- **Contractual and billing information**
- **Support requests and technical correspondence**

2.2 Data collected through our products and services

Depending on the solution deployed, this may include:

- **Device identifiers (e.g., DVR serial numbers, firmware logs)**

- **System usage data**
- **Safety system event data**
- **Vehicle or asset information**
- **User access logs for digital platforms**

2.3 Website and digital interactions

- **IP address and browser information**
- **Cookies and analytics data**
- **Behavioural and usage patterns**

We do not collect special category data unless explicitly required for a project and agreed in writing.

3. How We Use Personal Data

We process personal data for the following purposes:

- **Providing our safety solutions, consultancy, and technical services**
- **Managing contracts, proposals, and commercial relationships**
- **Responding to enquiries and providing customer support**
- **Maintaining and improving our products, hardware, and digital systems**
- **Ensuring system security, auditability, and compliance**
- **Sending service updates or relevant business communications**
- **Meeting legal, regulatory, and insurance obligations**

We only process personal data where we have a lawful basis under UK GDPR.

4. Legal Bases for Processing

We rely on one or more of the following legal bases:

- **Contractual necessity – to deliver products and services**
- **Legitimate interests – to operate and improve our business**
- **Legal obligation – to comply with UK law**
- **Consent – where explicitly required (e.g., marketing preferences)**

5. Sharing Your Information

We may share personal data with:



- TAILORED SAFETY SOLUTIONS -

- **Trusted service providers (hosting, analytics, support partners)**
- **Hardware and software suppliers involved in delivering solutions**
- **Professional advisers (legal, financial, compliance)**
- **Regulatory bodies where legally required**

We never sell personal data.

All third-party processors are bound by strict confidentiality and data protection obligations.

6. International Transfers

Where data is transferred outside the UK, we ensure appropriate safeguards, such as:

- **UK International Data Transfer Agreements (IDTAs)**
- **Adequacy regulations**
- **Standard contractual clauses**

7. Data Retention

We retain personal data only for as long as necessary to:

- **Deliver our services**
- **Meet contractual and legal obligations**
- **Support audit, compliance, and warranty requirements**

Retention periods vary depending on the nature of the data and the project.

8. Data Security

We implement robust technical and organisational measures, including:

- **Encryption and secure storage**
- **Access controls and authentication**
- **Audit logging**
- **Secure hardware lifecycle management**
- **ISO 27001-aligned practices**

We continually review and improve our security posture.

9. Your Rights

Under UK GDPR, individuals have the right to:



- **Access their personal data**
- **Request correction or deletion**
- **Object to processing**
- **Restrict processing**
- **Request data portability**
- **Withdraw consent (where applicable)**

To exercise your rights, contact us at: [Insert Contact Email]

10. Cookies and Website Tracking

Our website may use cookies for:

- **Essential site functionality**
- **Analytics and performance**
- **Security and fraud prevention**

You can manage cookie preferences through your browser settings.

11. Children's Data

Our services are not intended for children, and we do not knowingly collect data relating to individuals under 16.

12. Changes to This Policy

We may update this Privacy Policy from time to time. The latest version will always be available on our website.

13. Contact Us

For questions about this Privacy Policy or how we handle personal data:

NineT3 Tailored Safety Solutions Ltd

Email: [info@ninet3.com]